## DATA DRIVEN ADVERTISING CAMPAIGNS

March 10<sup>th</sup>, 2016 Moritz Schneider









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#### Schweizer Europapolitik



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Europapolitik

Weg frei für eine rasche Kroatien-Lösung

Chronologie

Der lange bilaterale Weg seit 1992

Schweiz-EU

#### Bundesrat will trotz Schutzklausel einvernehmliche Lösung

Derzeit informiert der Bundesrat über seine Beschlüsse zur Umsetzung des



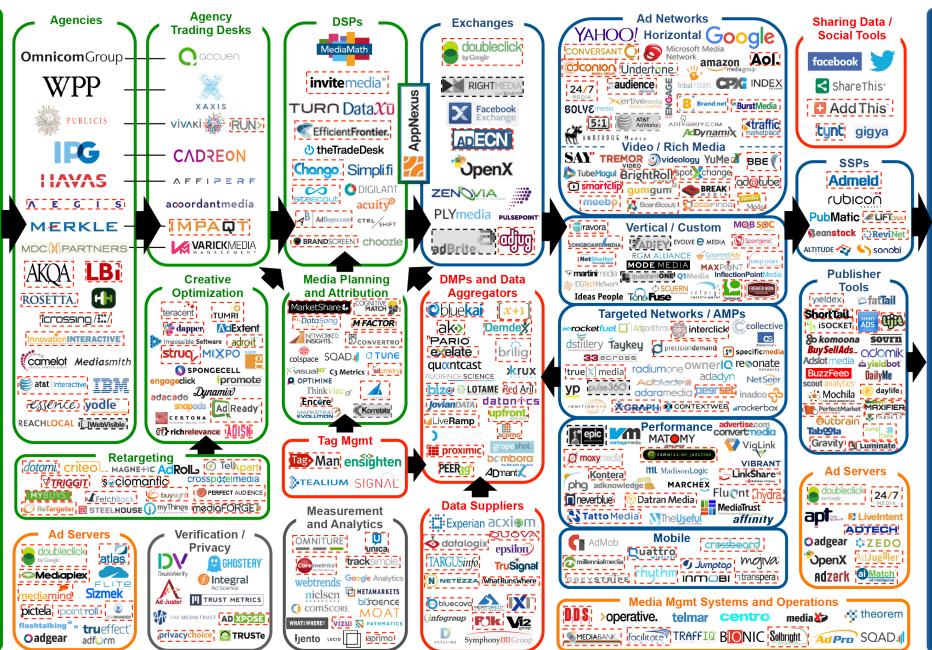
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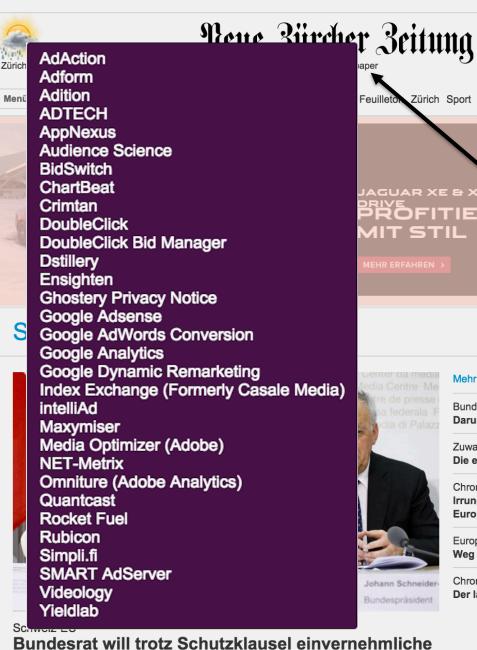


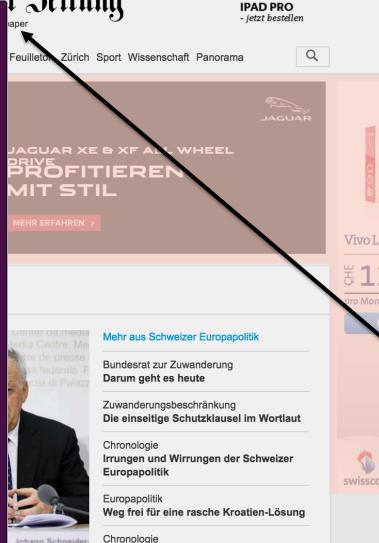




**NZZ MIT** 







Der lange bilaterale Weg seit 1992

Johann Schneider

Bundespräsident.

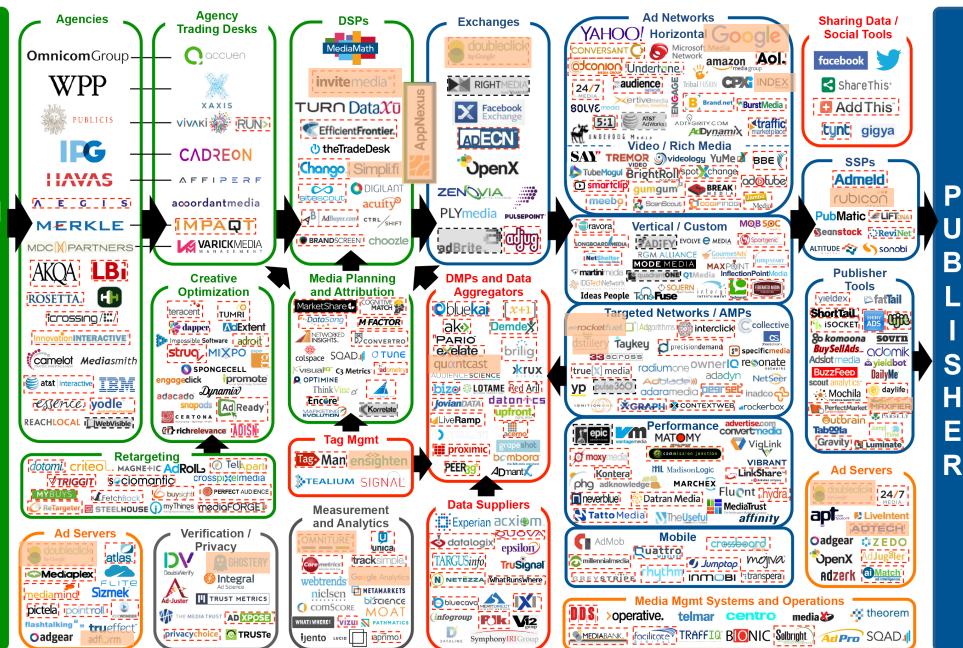
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Lösung

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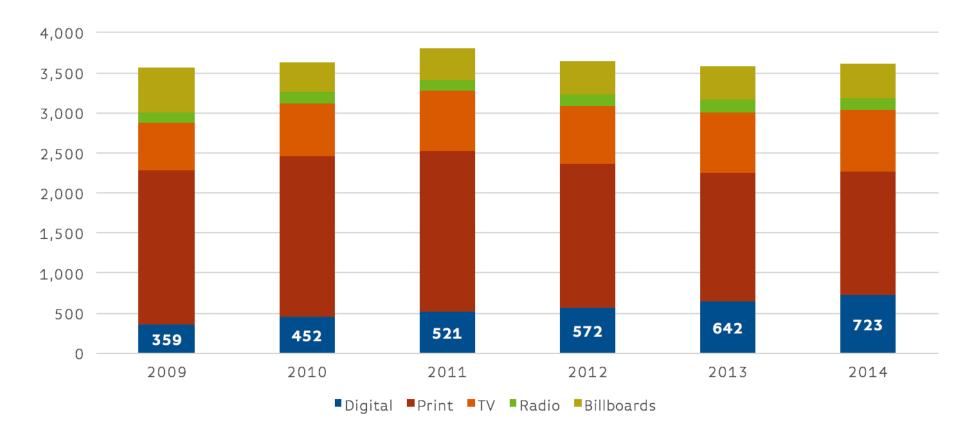
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#### **ADVERTISING EXPENDITURE IN SWITZERLAND**

Digital advertising spend more than doubled in 6 years.



Source: Stiftung Werbestatistik Schweiz: Werbeaufwand Schweiz 2015

#### **CHALLENGES IN DIGITAL ADVERTISING CAMPAIGNS**

- Capability to know if we target the right person in the right place at the right time.
- Complexity reigns, agencies waste too many resources and too much time on non-value-creating activities.
- Fragmentation of different technology solutions.

#### **FACTS ABOUT DIGITAL ADVERTISING CAMPAIGNS**

- Only 20% of time is spent on strategic targeting, data-driven innovation and performance optimization.
- 80% of time is spent on **manual**, **low- or no-value tasks** (formatting reports, manual data entry, rework) <sup>1</sup>.
- Improved efficiency will become a **basic competitive** requirement.

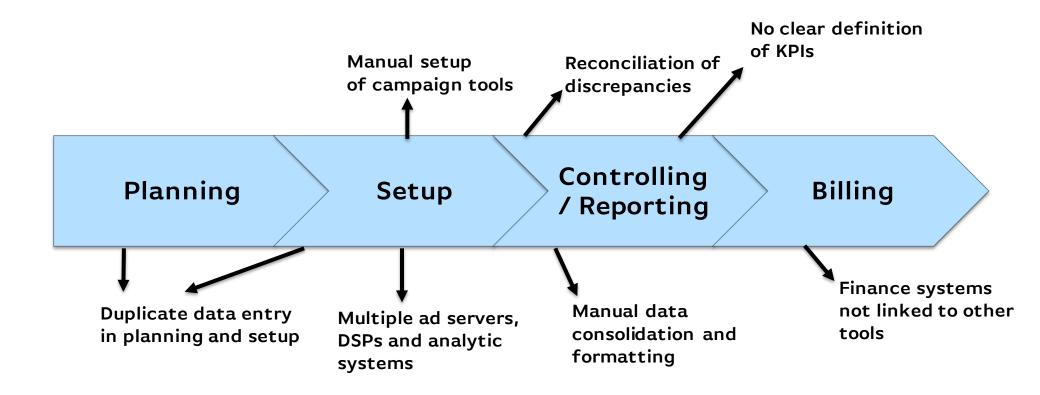
 $<sup>^{1}</sup>$  Source: Boston Consulting Group: Cutting Complexity, Adding Value, 2013

#### WHAT COUNTS TODAY

- To win new clients, we have to plan and execute campaigns that **yield better results**.
- Return on investment (ROI) and brand impact, driven by data and analytics, are becoming the defining metrics of value.
- Improving efficiency is key to having the resources to invest in new technology.

#### MEDIASCHNEIDER IDENTIFIED THE MOST TIME-CONSUMING TASKS

A typical campaign



#### FROM FRAGMENTATION TO A UNIFORM VIEW



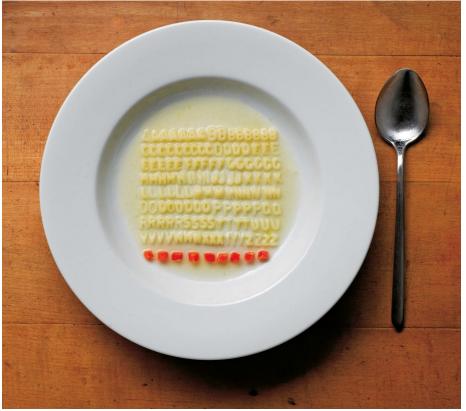


Image Source: Urs Wherli

#### **MEDIASCHNEIDER TOOK ACTION**

Steps taken in 2015

 Transition from fragmented technology platforms to an integrated technology platform.

• Build a Data Warehouse for automated reporting.

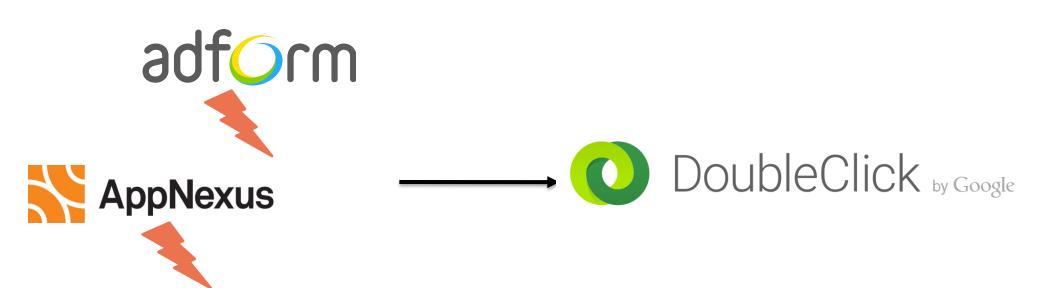
#### MEDIASCHNEIDER IDENTIFIED THE MOST TIME-CONSUMING TASKS

A typical campaign

#### **Integrated Technology Platform** No clear definition of KPIs Manual setup Reconciliation of of campaign tools discrepancies Controlling **Planning Billing** Setup / Reporting Finance systems Manual data not linked to other **Duplicate data entry** Multiple ad servers, consolidation and tools in planning and setup DSPs and analytic formatting systems

#### SWITCH TO AN INTEGRATED TECHNOLOGY PLATFORM

Transition from three separate systems to one integrated solution.



intelliAd**∧** 

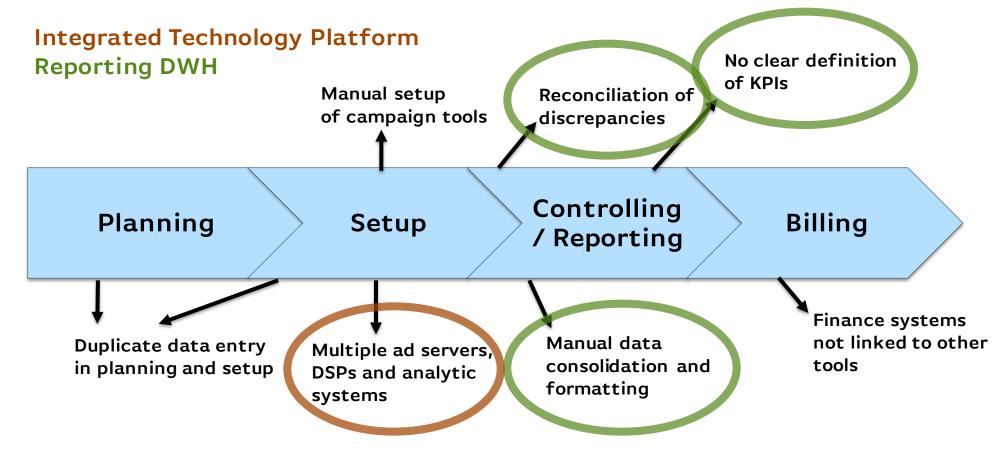
#### SWITCH TO AN INTEGRATED TECHNOLOGY PLATFORM

From three systems to one.

- Instead of individual tracking systems, we rely on one universal tracking.
- Attribution of conversions, no need for deduplication of tracking data.
- Efficiency gains in campaign management.
- A more holistic view on campaign data for our clients.

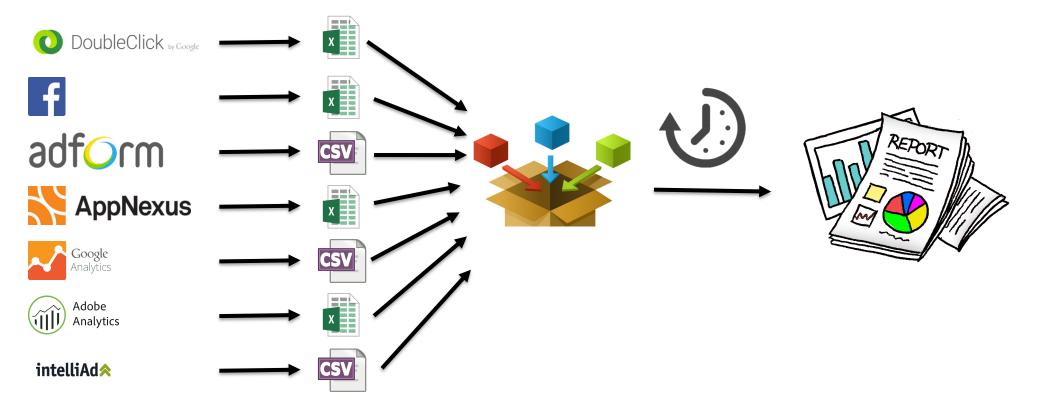
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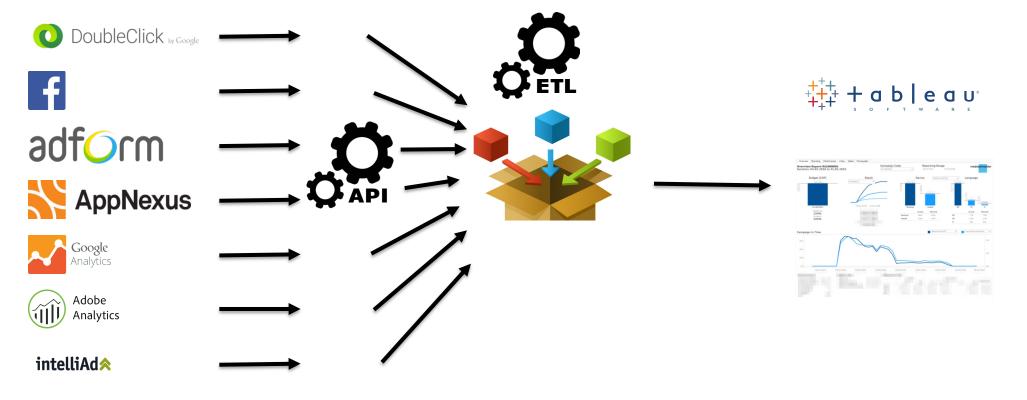
#### THE REPORTING SITUATION BEFORE

Consolidating and normalizing reporting data from multiple sources is a waste of time.



#### THE REPORTING SITUATION TODAY

Data from multiple sources is fetched automatically through APIs, processed and visualized.



#### **MAIN BENEFITS**

- Data ownership.
- Automate and streamline reporting process.
- Ability to share automated reports internally and with clients.
- Tailor-made dashboards for our clients.

#### **INSIGHTS REGARDING RUNNING CAMPAIGNS**

- Time to focus on campaign optimization instead of wasting time consolidating reporting data.
- Possibility to react to unforeseen changes in campaign performance (alerting).
- Benchmarking and comparison enables the definition of realistic KPIs.

#### **INSIGHTS REGARDING PLANNED CAMPAIGNS**

- Data of previous campaigns is no longer buried in scattered files and is actively used to improve campaign planning.
- Campaign planning is enriched with historical campaign data (data driven approach versus gut instinct).
- Historical campaign data allows to choose the most effective channel and campaign setup for our clients.

#### **FURTHER BENEFITS**

- Data quality
- Accountability
- Tariff-negotiations with publishers

#### **INCREASE VALUE**

- For our clients
  - Improve campaign performance.
  - Focusing on the right metrics allows for a conclusive interpretation.

- For the **consumers** 
  - Deliver more relevant ads.
  - Target the right audience with the right advertising pressure.

#### **FUTURE CHALLENGES**

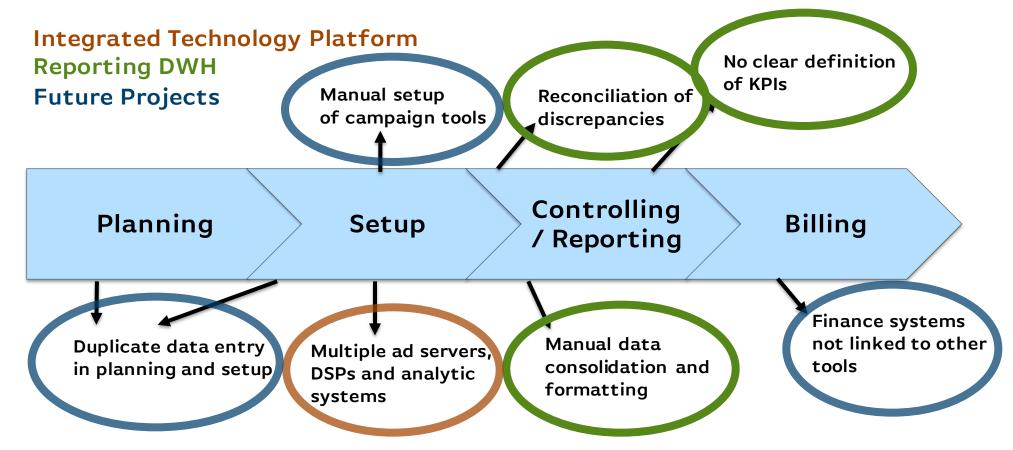
- Data driven consulting and planning.
- Keep pace with rapid technological development.
- Invest in technology.
- Acquire new skills and capabilities.
- Shift in job requirements.
- Flexibility.

#### **OUTLOOK**

- Integrating and automate planning process.
- Automated campaign setup.
- Link finance systems.

#### MEDIASCHNEIDER IDENTIFIED THE MOST TIME-CONSUMING TASKS

A typical campaign



#### **FINAL QUOTE**

# "Wer nicht mit der Zeit geht, geht mit der Zeit."

(Carl Josef Neckermann 1912-1992)